

Job Description

Job Title:	MASH Link Worker
Grade:	£23,955.75 (FTE) £14750.00 (Actual Annual Salary)
Immediate Supervisor:	Group Service Manager
Immediate reports:	Designated Volunteers
Hours of Duty:	20 hours per week in accordance with service requirement.
Fixed Term Contract	31st March 2027
Location:	Rochdale/Bury
Staff Benefits:	25 Days Annual Leave, rising with extended service to 32 days per year, plus statutory bank holidays pro rata Auto-enrolment Pension scheme with 3% contribution from the organisation We offer ongoing training and development opportunities We are committed to providing wellbeing opportunities in support of staff, including an Employee Assistance Programme.
Any Special Conditions of Service:	All service delivery will model the belief that we all have the potential to make positive change and to lead meaningful and purposeful lives. All staff will contribute to the ongoing development of an ambitious and inspirational culture and provide hope, empowerment and choices that support individuals to thrive and reach their full potential. This role is subject to an Enhanced with Barring List Disclosure and Barring Service (DBS) Check. A previous conviction does not necessarily preclude employment.

If you require further information or support regarding criminal record disclosures, please visit www.nacro.org.uk or www.unlock.org.uk

To support this we embrace our values of:

Open – We reach out to anyone who needs us.

Together – We are stronger in partnerships.

Responsive – We listen, we act.

Independent – We speak out fearlessly.

Unstoppable – We never give up.

Summary of Main Duties and Objectives of the Job:

We provide a range of therapeutic and early intervention mental health services within the community. We aim to provide the best quality mental health services in prevention, early intervention alongside empowering individuals and our communities to live well.

As part of the Access team the Link Worker will predominantly stand alongside local services to provide a frontline access portal to support clients who currently sit outside of statutory service criteria. Through robust assessments guide the navigation of mental health services for clients presenting with complex needs or in crisis, to access appropriate mental health support. Including assessing and managing presenting risk to self or others.

The role will require the post holder to develop effective working relationships with both statutory and non-statutory agencies within the local area. To confidently communicate with both clients and professionals to improve client outcomes and promote the service.

You will hold a caseload of clients which will include the delivery of system navigation support, guided self-help, online CBT services, facilitation of therapeutic groups/courses and taster sessions focussing on early intervention mental health support.

Responsibilities:

1. To hold day to day responsibility of the delivery of the MASH project and ensure the project is run effectively for a range of needs.
2. To take responsibility for Safeguarding and Health and Safety during case work, with guidance from the Safeguarding Lead and/or your Line manager.
3. To work as part of the Advocacy and Crisis department in the day to day running of all aspects of the department.

4. Responsibility for the planning and organisation of several complex activities or programmes which require the formulation or adjustment of plans.
5. Responsible for implementation of policies for own work area and proposing policy or service changes which impact beyond own area of activity under the lead of the Advocacy and Crisis Group Manager.
6. Responsible in supporting volunteers and non-qualified staff.
7. Responsible for providing and receiving routine information which requires tact or persuasive skills or where there are barriers to understanding.
8. Responsible for providing and receiving complex or sensitive information.
9. Responsible for providing advice, instruction or training to groups, where the subject matter is straightforward.
10. To make judgements based on facts or situations, some of which require analysis.
11. To work in partnership with a wide range of partners, key stakeholders and communities.
12. To Implement clinical care/care packages and provides advice in relation to the care of an individual or groups.
13. To take responsibility to ensure the project is monitored and evaluated effectively for safety and key stakeholders.
14. To be responsible for achieving all outcomes and outputs related to key projects.
15. Carry out any other reasonable tasks as requested by relevant manager.
16. To work flexibility in approach and hours including some out of hours.
17. Be responsible for own safety and welfare in accordance with the Health and Safety Policies of the organisation for service users and volunteers, under the direction of your line manager.
18. To undertake training and other learning opportunities as required and take a shared responsibility for personal development.
19. To work within our policies and procedures for maintaining safeguarding principles whilst working with service users, volunteers and staff, with support from your line manager and the Designated Safeguarding Lead.
20. To maintain an up to date work plan and to regularly meet with line manager for supervisions, appraisals and reviews as necessary.

21. To undertake any duties and responsibilities of an equivalent nature, as may be determined by the CEO from time to time in agreement with the post holder and after consultation.

General principles for all Mind staff:

1. To promote the empowerment of people who experience mental health and emotional wellbeing issues and to help them speak out.
2. To support the active participation of mental health and emotional wellbeing service users in the services they receive.
3. To practice anti-discriminatory behaviour and to adhere to Rochdale and District Mind's objectives and policies in the delivery of all its services.

These responsibilities are subject to annual review and may need to be adjusted in line with service developments.

Prepared by	Catherine Turner	Date	23/07/26
Agreed by Post holder	_____	Date	_____
Supervisor	_____	Date	_____
Chief Officer	_____	Date	_____